# IT Systems Management

## Leverage a full team of IT professionals and maintain your focus on operational objectives

Operations like yours are quickly moving away from relying on antiquated, legacy IT assets to embracing cutting edge on-site and cloud options to improve efficiency.

With that level of dependence on technology, you need a full slate of IT resources tailored to your operations and organizational objectives. Our staff has invested the time and resources to understand operational IT,and we have a track record of excellence in supporting industries.

### IT management for every aspect of your operations, all in one price

Within our fixed-price, subscription managed IT services offering, we deliver a full stack of IT care protocols.

- Network management and monitoring
- Security and system updates
- Cybersecurity management and monitoring
- Help desk support
- Incident response
- Disaster recovery and business continuity strategy
- Executive IT consulting
- Remote and on-site troubleshooting
- Mobile device management

### Securing your evolution to Industry 4.0

Industry 4.0 is allowing company operations to stay competitive and achieve higher levels of efficiency. Many business' have an eclectic mixture of old and new software, hardware, and databases—combined with specific third-party software running various production systems. You need an IT partner with a proven track record implementing excellent security measures without sacrificing the elasticity needed for your next Industry 4.0 growth stage.

## Why choose our fully managed IT services?

- ▶ Reliable IT support for incident response, IT questions, and troubleshooting
- ▶ C-suite IT advice to support your efforts to optimize operations and scale
- ▶ Peace of mind and confidence in your workflow based on our layered security protocols
- ▶ Lowered IT issue incidence and reduced IT security risk

## An IT support model well-suited to manufacturing

Dependability and predictability are two critical factors in both businesses and IT support delivery. Our managed IT services model provides both essential elements. In return for a stable, easily budgeted monthly payment, we deliver our full offerings in IT management and security services.

With our team on your side working diligently, your IT and operations will run smoothly, and you'll never have to search for additional support. We take operational ownership of your IT, so you can focus your time on your next stage of growth.

## An IT team that supports the next step in your evolution

Small business facilities can't think small when it comes to their IT support. You need an IT partner that will support present operations—but also has the bandwidth to handle your IT expectations as you continue your digital journey. To stay ahead of the competition and meet market demand, it's critical you have an IT management team that doesn't have to learn on the job. That's us.

- ▶ IoT
- ▶ Big data
- ▶ Enterprise analytics
- ▶ AI and machine learning
- ▶ Design 3D printing and VR
- ▶ Next-gen ERP solutions
- ▶ Cloud computing

## Need more information?

**Contact Us!**

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